

Zurn Wilkins

Backflow Help Line

1-877-BACKFLO
(1-877-222-5356)

Monday Thru Friday
5:30 a.m. - 5 p.m. PST

For technical support on any Zurn Wilkins
backflow preventer or regulator



Troubleshooting Guide

Before calling about a Reduced Pressure Backflow Assembly, refer to this procedure to identify the cause of discharge from the relief valve port.

After observing water discharge from relief valve port:

1. Close #2 shut off valve.

- If discharge stops, the problem is a fouled second check.

2. If discharge continues, open #4 testcock.

- If discharge stops or is reduced, the problem is a fouled first check.

3. If discharge continues, the problem is most likely in the relief valve.

SOLUTION: Disassemble and clean affected components and remove debris from the backflow preventer.



*OneZurn YouTube
Troubleshooting
and Repair Videos*